

DIEGO JAVIER PIÑA LOPEZ, LMSW, MPA

IMPLEMENTATION | DATA SYSTEMS | HUMAN-SERVICES TECHNOLOGY

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PROFESSIONAL PROFILE

Implementation and project leader with more than a decade of experience translating stakeholder needs into workflows, referral systems, reporting structures, dashboards, documentation, training, and implementation plans across nonprofit, government-facing, Catholic agency, and humanitarian environments.

SELECTED EXPERIENCE

Catholic Charities USA - Consultant | 2022-2024

Supported shared migration-service workflows and data practices across multiple Catholic agencies. Work included common data fields, referral processes, partner communication, reporting, metrics, and high-volume migration-service data reaching roughly 10,000 new records per week.

Catholic Community Services / Casa Alitas | 2019-2024

Progressed from Program Coordinator to Director and then Executive Director (2023). Built low-cost Google Workspace systems to track arrivals, departures, demographics, travel needs, shelter capacity, volunteer coordination, and service delivery; managed up to 2,500 operational data points per day.

Cherokee Federal - Researcher & Content Expert | 2023-2025

Developed dashboards and reporting for resettlement locations, shelter capacity, service infrastructure, and community readiness; assessed medical and social-service capacity; and consulted on documentation, referrals, and settlement systems.

IMPLEMENTATION STRENGTHS

- Requirements gathering, workflow design, referral systems, data interoperability, dashboards, and reporting.
- Training, adoption, cross-functional delivery, stakeholder communication, and iterative improvement.
- Human-centered implementation: start with the work, the people doing it, and the information they actually need.

EDUCATION & CREDENTIALS

- Licensed Master Social Worker (LMSW) - Arizona.
- Master of Social Work and Master of Public Administration - Arizona State University.
- Bachelor of Arts degrees - University of Arizona.